2021 WVAND Annual Conference & Expo | Virtual Frequently Asked Questions

1. What is a virtual conference?

A virtual conference is hosted entirely over the Internet. This virtual conference will include pre-recorded and live presentations in the form of webinars. Attendees participate through a Conference Platform designed specifically for the virtual conference. The Platform is where you will watch conference presentations and participate with questions and comments in real time. Attendees will be able to access various sessions, expand their professional skills, and increase their knowledge base – all from the comfort of their own homes whenever they want. Think of it as attending a standard WVAND webinar but with the ability to engage with anyone else that is attending a conference either physically or online. We are bringing two worlds together for a shared unique experience!

2. Who should attend?

The conference is open to a wide range of participants that include WVAND members, students, and non-members.

3. What are the technical requirements needed to participate?

To participate, all you need is an internet connection, and a viewing device, such as a laptop, desktop computer, tablet, smartphone, or smart television. For the best viewing experience, we recommend that you join the conference using Google Chrome.

- Ensure to connect via an open network. If you have a VPN or firewall enabled, kindly disable it.
- We recommend that you have stable internet connectivity for a seamless experience
- We highly recommend that you operate with Google Chrome for a seamless viewing experience.
- Please share the following details with you IT/Tech team and get the ports whitelisted on the network.
    1. **Destination Ports**
       TCP - 80; 443; 3433; 5668; 5669; 5866 - 6000; 6080; 6443; 8667; 9667; 30011 - 30013 (for RTMP converter)
       UDP - 3478; 5866 - 6000 (2.9.0 or later); 10000 - 65535 (before 2.9.0)
       Operation – Allow
    2. **Add the following destination domains and the corresponding ports to the firewall whitelist:**.agora.io .edge.agora.io .agoraio.cn .edge.agoraio.cn
  More information can be found on this link: https://docs.agora.io/en/Agora Platform/firewall?platform=All Platforms.

4. What happens once I register?

When a virtual attendee registration is complete (paid for) you will receive an email confirming your payment. WVAND is working diligently to prepare for this unique experience. You will receive the log in information on April 15 and will have access to the platform on April 16, 2021.

Note - those who do not register will NOT be cleared to use the virtual platform (the company that provides the platform will cross-check registrations with our list). If you don't register, you can't access the platform. Make sure that the email address associated with your registration is accurate and up to date so that there is no delay in receiving our communications or logging into the virtual platform.

5. Is there a deadline for registering for the Virtual Annual Conference?

Yes, registration will close on **Monday, April 12 at 12:00 pm ET**.

6. When does the platform open and close?

The platform will open on April 16 and close on June 20, 2021. Attendees will have access to the site 24 hours a day and 7 days a week to watch sessions, explore the Exhibit Hall and network with fellow attendees.

7. Can I share my virtual conference login information with other members of my team?

For every paid registration to attend virtually, only one device (computer, laptop, tablet, phone) will be allowed to enter the virtual conference. The Continuing Education Units/Credits earned, the questions asked, and the polling conducted within that single login session are all tied to the account of the individual that purchased the virtual event.

8. Can I visit the conference without paying?

Unfortunately, no. We have to use the same registration system as always, and that list will be given to the platform administrators. Only those who are paid registrants will have password-protected access to the platform. You may NOT visit the exhibit hall, upload a video, view videos, upload or view posters, or anything else within the virtual platform without a registration log-in.

9. Can I access and view recordings of any sessions from the conference?

In one word, YES! Similar to if you were attending the conference on site, you will be given the opportunity to select which sessions you'd like to attend virtually. It is up to you to decide which sessions interest you in a given time block and to attend those sessions as desired. You may attend as many or as few sessions as you want. All conference sessions will be recorded and will be available for viewing 1 hour after the session ends. The Conference site will remain open and available until June 20, 2021, so you can view all Virtual Conference sessions at your convenience and continue networking with your peers, partners, and exhibitors.

10. Will I get a CEU certificate?

Yes, CEU certificates will be available to all registered attendees post conference after completing the evaluation.

11. How will I be able to connect with other virtual attendees?

The conference platform will be available for you to interact with other attendees, sponsors and exhibitors via various features – Main Event Feed for posting updates, 1:1 or Group Chat features, during topic focus breakout sessions and more!

12. Will I be able to ask the speakers questions?

Yes, there will be a Q & A feature within the chat feature that will allow you to send questions to the Session Moderator. If your question is not answered, live you can also communicate with the speaker directly after their session presentation on the conference platform until June 20, 2021.

13. What about poster sessions?

Poster sessions will also be delivered in a virtual format. In addition to viewing the posters, attendees will have the opportunity to hear first-hand presentations by the authors during the Exhibit Hall/Poster portion of the Conference.

14. Will there be an exhibit hall?

Yes! The exhibit hall is actually an impressive and interactive function of the platform we are using! Several exhibitors are choosing to participate in the virtual hall in order to provide a robust experience for attendees. You'll be able to view videos and documents at their virtual booths. You can visit each booth, ask questions using the chat feature and set up and have 1:1 or groups meetings using the platform.

15. How will I receive documentation of Continuing Professional Education Units?

Following the meeting you will receive an evaluation. Once you have completed your evaluation you will receive a link to download your CEU certificate. If you are viewing the sessions at a later date, a link to the evaluation and CEU certificate can be found on the recording platform.

16. Will I get to evaluate the Conference & Expo?

Link to the online conference evaluation will be shared at the end of conference Day 2 and also sent to registered participants via email after the live sessions. Evaluations will be due by Friday, April 30.

If you have additional questions, please contact annualmeeting@wveatright.org.